

## **9 POLICY AND COMMUNITY DIRECTORATE 2002/03 FINAL QUARTER PERFORMANCE INDICATORS**

**Report By: Director of Policy and Community**

### **Wards Affected**

County-wide

### **Purpose**

1. To inform members of the national and local performance indicator information for the final quarter of 2002/03 for the non-corporate functions of the Policy and Community Directorate, and to summarise the overall performance against targets for 2002/03.

### **Financial Implications**

2. All expenditure in respect of performance indicators / targets is from approved budgets.

### **Considerations**

3. As reported previously, Service Managers across Policy and Community are providing information on sets of key local indicators for their services. Information on all national Best Value indicators, and those key local indicators where actual performance varies from the target significantly (more than plus or minus 10%) is attached as Appendix 1. For all of these 'exceptional' indicators, a brief explanation of the variance is also provided, as is an indication of trend where this applies.
4. As previously, members also have an overview of the wider performance of individual service areas as each Service Manager has provided a brief narrative that summarises the key activities/achievements of their service during the final quarter of 2002/03.

### **RECOMMENDATION**

**THAT the Directorate's final quarter 2002/03 performance indicator information be noted, subject to any comments which Members may wish to make.**

### **BACKGROUND PAPERS**

- Directorate business plans